Needs Analysis, Creating Worldclass Training Institutions, Cost Effective HRD, Advanced Teaching Tips, Coaching, HR Business Skills, Developing 5 Year Corporate Training Strategies & Implementation Plan, Performance Excellence in HR Department, Nationalization of Jobs Strategy & Implementation, Recruitment Business Skills, Management & Leadership Skills Needs Analysis, Building Training Knowledgebase to Support Organizational Learning, Risk Management in HR and Training Units, eEnabling Organizational Training

Euro Training Ltd 1 Week Program Schedule

3422 Old Capitol Trail #1116, Wilmington, DE 19808, USA Tel: 415 4305181 Fax: US +1 650 6492689

Click on Program Title to See Brochure	Program Summary		
	Iere For 6 day, 2 week, 3 week, 4 week Versions		
BPR703-5 (pdf) Recruitment Business Skills & Best Practices	In this program you will learn about: Setting Recruitment Objectives according to Organizational Mission, Vision, Strategic Objectives or Quality Policies.; Analyzing the Organizational Objectives Recruitment Business Environment; Recruitment Business Processes; Selecting Technology including IT for Recruitment; Customer Centric Management; Leadership Activities; Good Practices for Managing Recruitment; Best Practices in Recruitment; Fast-tracking Change & Improvements.		
BPT702-5 (pdf) Human Resource Development Business Skills & Best Practices	In this program you will learn about how to orient the HR Department to Meet Organizational Business Objectives. Topics Include: Aligning HR Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies; Understanding Organizational Objectives;		
Building Understanding of Business Needs as a Central Aspect of HR Performance. And, Preparing Groundwork for Future Leadership Role for the Participants	HR Business Environment, Business Needs, HR Strategic Plans, HR Business Processes, Implementing Good & Best Practices in HR Processes; Customer Centric Management, HR General Good Management Practices, Leadership in HR, Leadership Processes, Leadership Activities some Ideas, HR Best Practice Processes, Exceeding "Customer" Expectations Ideas for HR, Improvements Implementation System for HR, IT Systems & Processes for HR Productivity & Customer Satisfaction, Fast-tracking Change & Improvements; Workshop: Preparing an Action Plan for Implementing Improvements in your Organization, Program Recommendations.		
HCS482-5 (pdf) Achieving Performance Excellence through Implementing an Effective Coaching System	 This program is intended for Professionals working in HR Department or any other department where they wish to take advantage of a coaching system. Coaching is one of the most Effective HR Development Option Available to any organization. This progaram shows how you can overcome the usual roadblocks to the implementation of a Coaching Culture in your Organization. This program provides the participant an essential skills and step-by-step methodology to Develop a Coaching Program for his organization's and department's employees. This program program provides understanding for the prerequisites for dramatic productivity improvement, customer satisfaction (internal & external), job satisfaction, reduced complaints, reduce the managers work load, facilitate delegation of work and create a better image for your department and organization – all through the implementation of an effective coaching system. The program discusses the required Management Commitment, Policy, Procedures, Work Instructions, Feedback, Continuous Improvement - that must be implemented for success. 		
HJT782-5 (pdf) Planning & Managing Transfer of Jobs to Nationals	 This program provides the know-how to develop national/other employees to replace existing employees without impacting the organizational performance. This program covers all aspects of the problem including issues of: Road-blocks, Work Culture, Motivation, Capability Building, Tools, Procedures, Planning and Training Materials. It also covers best practices in: Commitment Building, Plan Design, Trainer Selection, Training Materials, Knowledge Transfer, Trainee Aptitude Analysis, Trainee Motivation, Training Process Management, Unsuitable Trainee Handling during Training Process, Training Effectiveness Analysis, and, Knowledge Base Management. 		

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Program Summary

HPM820-5 (pdf) Personnel Management	This unique program provides the participant a multi-discipline understanding of Power Plant - Technologies, Work Methods, Safety Issues, Planning and Management.
 HRC511-5 (pdf) Cost Effective HR Development Strategies & Projects Effectiveness Improvement Efficiency Improvement Cost Reduction 	Looming Recession is demanding significant cutbacks in organizational budgets. Historically HRD is one of the functions that is impacted the most in such situations. The Challenge in such situations is how we can reduce costs without significantly impacting organizational efficiency and effectiveness. This program will show you the Specific Initiatives and Projects that can assist you meet the organizational objectives. Program coverage will include: Changing Global HR Environment Organizational Needs in a Globalizing Economy; Impact of Recession; Opportunities in Current Environment; Specific Strategic & Short Term Projects for Cost Reduction: Efficiency Improvement Projects, Effectiveness Improvement Projects, Cost Reduction Projects.
HRD301-5 (pdf) Customer Centered Human Resource Management System	 This is a step-by-step approach to Understanding for how to Design, Implement & Manage a Customer Centered Human Resource Management System. Participant will learn about the Good and Best Practices that lead to Meeting & Exceeding Internal & External Customer Expectations. This Program Includes- Understanding the Human Resource Department Customer Expectations ; Understanding How Customer Evaluates Human Resource Department Performance; Aligning HR Customer Service with Organizational Strategy; Planning & Organizing HR for Customer Satisfaction; Human Resource Department Procedures & Work Instructions for Customer Service; Coaching Human Resource Department Staff for Customer Service; How to Motivate Staff towards Customer Service Excellence ; Leveraging Existing Resources to Meet Customer Expectations; Creating Customer Service Leadership; Ideas for Exceeding Human Resource Department Customer Satisfaction Data; Step by Step Implementation Plan for Customer Oriented HR; Preparing Participants Personal Action Plan to Implement Customer Centric Management System Components in his Department or Organization.
 HRD500-5 (pdf) Latest Learning & Training Tools And their Effective Implementation to Get the Message Across For Corporations, Educational Institutes & Consultants 	The program will introduce you to the modern tools available for Trainers, Instructors and Communicators and Consultants to get their information across effectively to the audience. These tools will help your organization multiply the effectiveness of its instructors, knowledge utilization and other resources. These tools can be used for Corporate Training Programs, Departmental Training Programs, Individual Training Programs, Computer Based Training Programs, On-line Training Programs and for Translating Individuals Knowledge into a Training Program for Others. Use of the relevant tools will empower your organization towards becoming a world class organization. Training Tools and World Class Organizations; Understanding the tools available, including, Tools for Effective Instructions, Real Time Tools, Blogging Tools, Audio and Video Tools, Internet Training Program Tools, Image Tools, Communication Tools, Networking, Twitter and Face book Tools, Personal Productivity Improvement Tools, Mobile Tools, Assessment Tools, Survey Tools, Computer Based Testing Tools; Building your Knowledge-Base; A step-by-step methodology to identify the tools that will be useful in your organization.; A step-by-step methodology to apply the identified tools in your organization; Each participant will prepare his individual action plan on which tools to apply and methodology for introducing the tools in his organization.

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Program Summary

HRW900-5 (pdf)	In this program you will learn about
Creating World Class Training	World Class organizations need World Class Internal Training Facilities. And, huge business opportunity exists for Skill Training for 21st Century - the Knowledge Century.
Centers	The most effective and cost effective solution to develop the skills your organization will need to become world class must come from internal training capabilities.
	Leveraging the existing competencies and creating knowledge management system to collect technologies/
	methodologies of external origin is a core objective of this program.
	This program introduces you to the issues, methods and successful management in the quest to create/convert new/existing Training Centres into world class.
	Including: A 2030 Vision for Training Centres, Opportunities, Organizational Strategy, Employee Aspirations, Knowledge Management, Strategies for Internal Instructor Development and Motivation, QA System for Training Centre, Customer/Supplier/Industry/ Government Involvement, External Faculty Strategies, 5/10 Year Strategic Plans, eEnabling Strategies, Performance Evaluation Strategies, Extended Campus Strategies etc
HSC701-5 (pdf)	This is a step-by-step approach to Understanding, Designing, Implementing & Managing a Human Resource Department Balanced Score Card.
Designing Implementing n Managing a BSC for HR Department	Participant will also learn how to incorporate Motivation, Team Work, Customer Focus, Good & Best Practices and Leadership in Human Resource through the Balanced Scorecard Implementation.
	The Program Includes- What is the Balanced Scorecard.; Why do we need it?; Understanding the Human Resource Processes ; Understanding the Strategic Aspects of Human Resource Activities; Understanding Organizational & Customer Needs from the Human Resource Department; Step-by-Step Developing the Balanced Scorecard; Methods for Measuring Performance Against Balance Scorecard; Planning, Organizing & Delegating for BSC Implementation; Communication & Coaching to Make BSC a Success; Resolving Measurement Disputes; Reporting and Publicizing Results; 40 Ways to Reward Human Resource Staff; Preparing your Personal Action Plan for Implementing Balanced Scorecard in Your Work; Preparing your Departmental Action Plan for Implementing Balanced Scorecard in your Human Resource Department.
HWC900-5 (pdf) Creating World Class Training Centers Including Reorganizing Existing Institutions	World Class organizations need World Class Internal Training Facilities. And, huge business opportunity exists for Skill Training for 21st Century - the Knowledge Century. The most effective and cost effective solution to develop the skills your organization will need to become world class must come from internal training capabilities. Leveraging the existing competencies and creating knowledge management system to collect technologies/methodologies of external origin is a core objective of this program. This program introduces you to the issues, methods and successful management in the quest to create/convert new/existing Training Centers into world class. Program content includes: 2030 Vision, Opportunities, Organizational Strategy, Employee Aspirations, Knowledge Management, Strategies for Internal Instructor Development and Motivation, QA System for Training Centre, Customer/Supplier/Industry/ Government Involvement, External Faculty Strategies, 5/10 Year Strategies etc Each participant will take away an individualized action plan for his organization or training center.
HWC911-5 (pdf) Creating World Class Institutions of Learning Including Reorganizing Existing Institutions	21st Century is the Knowledge Century. The greatest aggregators of Knowledge in any society comes from its institutions of learning. This program introduces you to the issues, methods and successful management in the quest to create/convert new/existing institutions into world class institutions. Program content includes: 2030 Vision, Opportunities, Social Aspirations, Governance Structures that Work, MoA's, MOU's, Business/Industry/ Government Involvement, Faculty Strategies, Technology Strategies, eEnabling Strategies, Performance Evaluation Strategies, Extended Campus Strategies, Fundraising Strategies etc Each participant will take away an individualized action plan for his institution or country.

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HWF753-5 (pdf)	This program provides the participant the range of practical skills to analyze and understand
_	and Implement a Workforce Focused Management System in his Organization or
Workforce Focused Management	Department.
QKM815-5 (pdf)	Simplest definition of knowledge is - reusable work products.
External Training Knowledge	Knowledge includes the experience of leading organizations worldwide, your organization,
Management System	the contracts and legal department and the employees.
	Knowledge management is a systematic approach to identifying, collecting, communicating, using and updating the reusable work products that apply to your external
	training business units.
	To ease implementation this program shows you the step-by-step methodology to collect
	your organizations knowledge and make it available for decision making.
QKM830-5 (pdf)	Simplest definition of knowledge is - reusable work products.
Recruitment Knowledge	Knowledge includes the experience of leading organizations worldwide, your organization,
Management System	the contracts and legal department and the employees.
in an agement by seem	Knowledge management is a systematic approach to identifying, collecting, communicating, using and updating the reusable work products that apply to your
	recruitment business units.
	To ease implementation this program shows you the step-by-step methodology to collect
	your organizations knowledge and make it available for decision making.
QKM839-5 (pdf)	Simplest definition of knowledge is - <i>reusable work products</i> .
Internal Training Knowledge Management System	Knowledge includes the experience of leading organizations worldwide, your organization, the contracts and legal department and the employees.
Wanagement System	Knowledge management is a systematic approach to identifying, collecting,
	communicating, using and updating the reusable work products that apply to your internal training business units.
	To ease implementation this program shows you the step-by-step methodology to collect
	your organizations knowledge and make it available for decision making.
	The Program Includes- Understanding what internal training knowledge is; What difference
	knowledge will make to your internal training business unit's performance; Identifying internal training knowledge for your organization; Collecting internal training knowledge;
	Communicating internal training knowledge throughout your organization.; Making
	knowledge available in an easily reusable form; Monitoring the internal training knowledgebase; Continuous system for updating your internal training knowledgebase;
	Knowledge management team system; Using IT technology for knowledge management
	system; Legal and Contractual issues in knowledge management system; Intellectual property issues in knowledge management system; Security and confidentiality aspects of a
	knowledge management system; Human and motivational aspects of knowledge
	management success; Workshop: Prepare Implantation Plan for Your Internal Training Knowledge Management System
	Knowledge management system

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QKM840-5 (pdf)	Simplest definition of knowledge is - reusable work products.
Coaching- Knowledge Management System	Knowledge includes the experience of leading organizations worldwide, your organization, the contracts and legal department and the employees.
Management System	Knowledge management is a systematic approach to identifying, collecting, communicating, using and updating the reusable work products that apply to your internal training business units.
	To ease implementation this program shows you the step-by-step methodology to collect your organizations knowledge and make it available for decision making
	The Program Includes- Understanding what coaching knowledge is; What difference knowledge will make to your coaching business unit's performance; Identifying coaching knowledge for your organization; Collecting coaching knowledge; Communicating coaching knowledge throughout your organization.; Making knowledge available in an easily reusable form; Monitoring the coaching knowledgebase; Continuous system for updating your coaching knowledgebase; Knowledge management team system; Using IT technology for knowledge management system; Legal and Contractual issues in knowledge management system; Intellectual property issues in knowledge management system; Security and confidentiality aspects of a knowledge management system; Human and motivational aspects of knowledge Management System Plan for Your Coaching Knowledge Management System
TCS990-5 (pdf)	In this program you will learn about Problems You will Face, Helping Develop Talent the
Coaching Manager Skills For Coaches, Trainers, Facilitators, Managers & Leaders	In this program you will learn about Problems You will Face, Helping Develop Talent the Issues, Understanding the Coaching Processes, Developing the Coaching Mind-Set, Understanding & Assessing Coach-Ability of Learner, The Friendly Approach, Identification and Seizing a Coaching Opportunity, Prioritizing the Coaching Actions - Focusing on the Important Issues, Providing Feedback, Goal Setting and Follow-Up, Making Your Coaching Action Plan.
TIT901-5 (pdf) Improving In house Training Programs	This program covers the worldwide Good and Best Practices in Specific Strategies & State- of-Art Techniques for Improving Teaching in Professional Education Programs Including: The Issues; Multi-discipline Aspects; New Educational Technologies; New Educational Methodologies; Creating a Learning Culture; Motivating Instructors; Effective Professional Training Design; Logistics for a World-class Teaching Center; Low Cost Professional Development; Effective Mentoring for Cost Effective Development; Instructor Collaborations; Evaluating Training Programs; Special Issues in Teaching Adults New Skills; Good Management Practices; Customer Focus Approach; Best Practices; Specific Strategic for Long Term Success; Providing Leadership; Improving Existing Programs

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TIT911-5 (pdf) Improving Teaching for	This century is evolving into a Knowledge Century where the difference between nations and organizations will be based on existence or absence of Effective Professional Development of Citizens and Employees.
Professional Development	This program provides the participant Specific Strategies and State-of-Art Techniques for Improving Teaching in Professional Education Programs.
	We expect out Instructors to Perform their role effectively, but if required resources and logistics is not provided this effectiveness expectation can not be met. This program will provide the required knowhow in this area.
	Domain knowledge is not enough to be an effective Teacher. Instructors must have multi- discipline skill set and access to resources to be effective.
	Including: The Key Issues, Barriers to Improvement; Multi-discipline Aspects; The Strategic Objectives; The In-house Teaching Processes; New Educational Technologies; New Educational Methodologies; Creating & Supporting a Learning Culture; Instructor Training & Support; Motivating Instructors, Satisfying Instructors and Understanding Instructor Specific Motivational Needs; Effective Professional Training Design; Logistics for a World-class Teaching Center; Low Cost Professional Development; Effective Mentoring for Cost Effective Development; Instructor Collaboration & Team Working; Student-Instructor-Administration-Management Collaboration; Evaluating Training Programs; Special Issues in Teaching Adults New Skills; Good Management Practices to International Standards; Customer Focus Approach; Best Benchmarked Industry Practices; Specific Strategic for Long Term Success; Providing Leadership; Improving Existing Programs – using Carnegie Mellon University Recommendations
TSC210-5 (pdf) Systematic Technical Training Needs Analysis	Each organization has different Technical Training Needs. These depend among other factors on the Applied Technology, Capability of Existing Staff and the Strategic Direction of the Organization. This program shows you the systematic methodology to determine your organization's Technical Training Needs. As a workshop case study your participants will work on a project to develop a draft Technical Training Needs Statement for your organization.
TSC211-5 (pdf) Systematic Management & Leadership Skills Needs Analysis	It is a Good Practice not to require any employee to do or be responsible for a job he/she has not been trained for. But the fact is organizations as-a-rule promote good performing professionals to supervisory and managerial jobs often without significant effective training. This program helps the HR/ Management personnel identify in detail the current Managerial and Leadership Skill training needs of their workforce. The program takes a step-by-step approach to the analysis of these needs. The participant will take away a detailed multidiscipline methodology to complete the analysis.
TSC212-5 (pdf) Building an Effective Coaching System in your Organization (As a Strategic Project)	The most cost effective method for building the technical and work performance capability of your organization's staff is probably Coaching by professionals from within your own organization. After-all who understands your existing work processes better than your more experienced staff? But there are many roadblocks in trying to seriously apply coaching, some of these include: Motivation, Lack of Coaching skills, Lack of Teaching Skills, Lack of Knowledge of Sources of Information, Internal Politics, Job Security Concerns, Lack of Management Commitment and so on. This program provides a Blue Print for Building an Effective Coaching System which includes detailed practical steps/methods to overcome each of these roadblocks. This program shows you how you can effect dramatic productivity improvement, customer satisfaction (internal & external), job satisfaction, reduced complaints, reduce the managers work load, facilitate delegation of work and create a better image for your department and organization – all through the implementation of an effective coaching system. The program discusses the required Management Commitment, Policy, Procedures, Work Instructions, Feedback, Continuous Improvement - that must be implemented for success.

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Click on Program Title to See Brochure Program Summary TSC213-5 (pdf) Just like Coaching - Internal Training Systems are among the most cost effective method for building the technical and work performance capability of your organization's staff. **Building an Internal Training** After-all who understands your existing work processes better than your more experienced System for your Organization staff? Who faces and solves the day-to-day changing problems than your own staff? The importance of staff passing on information and knowledge they gain while performing job assignments can not be overemphasized. But there are many roadblocks in trying to seriously apply this, some of these include: Motivation, Lack of Training skills, Lack of Teaching Skills, Lack of Knowledge of Sources of Information, Internal Politics, Job Security Concerns, Lack of Management Commitment ... and so on. This program provides a Blue Print for Building an Effective Internal Training System that goes beyond a Coaching System and which includes detailed practical steps/methods to overcome each of these roadblocks. TSC214-5 (pdf) We are heading towards a Knowledge Economy - if we are not already there. Knowing what is "knowledge" for your organization and building effective systems for collecting and **Building a Knowledgebase to** making the information available to those who need it - are some of the important Support your Organization's objectives of this program. Euro Training is strong in helping organizations build knowledgebase's to support their **Internal Training Needs** business processes. In this program the focus is on Building a Knowledgebase to Support your Organization's Internal Training Needs including for Coaching. TSC222-5 (pdf) This program provides the participant the range of skills to analyze and understand organizational training needs and devise strategies for fulfillment of the knowledge and skill **Developing Corporate Training** requirements of your Organization. This Program is Intended for: Training & HRD **Strategies** Professionals and Middle & Top Managers. It covers: Understanding the Changing Global Business Environment, Understanding Organizational Skill Needs, Understanding Building Training Strategies that your Organizations Existing Training & HR Strategies, Developing the Organizational Training Organization Needs. & HR Strategy, Improvement and Change Planning and Building Training Knowledge Base. Investigating & Implementing The emphasis in this program is towards developing a 3+ years training plan for your Improvements organization that is aligned to your business needs. Participant will take away a detailed Preparing Organization Training Strategic • understanding of the step-by-step methodology for preparing a corporate/departmental Plan strategic training plan. Planning the Building of a Knowledgebase • TSN440-5 (pdf) This program provides the participant the range of practical skills to analyze and understand organizational training needs and devise strategies for fulfillment of the knowledge and skill **Strategic Management of Training** requirements of your Organization. **Needs of Your Organization** This Program is Intended for: Training & HRD Professionals and Middle & Top Managers. It covers: Understanding the Changing Global Business Environment, Understanding Organizational Skill Needs, Understanding Organizations Existing Training & HR Strategies, Developing the Organizational Training & HR Strategy, Improvement and Change Planning and Building Training Knowledge Base. The emphasis in this program is towards developing a 5 year training plan for your organization that is aligned to your business needs. Participant will take away a detailed understanding of the step-by-step methodology for preparing a corporate/departmental strategic training plan.

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TTT991-5 (pdf) Advanced Teaching Tips for Instructors, Trainers, Coaches, Managers & Leaders • Learner-Centric Teaching • Learning Mechanisms • Instructional Technologies • Teaching Strategy • Incorporating Good Practices • Incorporating Best Practices • Incorporating the Process Approach	In this program you will learn about Learner-Centric Teaching, Learning Mechanisms, Instructional Technologies, Developing your Teaching Strategy, Incorporating Good Practices in your Teaching, Incorporating Best Practices in your Training, Incorporating the Process Approach in your Programs, Aligning your Departmental, Process and Personal Objectives with Organizational Mission, Vision, Strategic Objectives, Quality Policies and Requirements. Specific Areas where you, your section, your department or your organization can take a Leadership Role.
XRM966-5 (pdf) External Training Risk Management	This program provides the participant a range of practical skills to analyze and understand external training risk management needs. It also helps devise strategies for the fulfillment of knowledge and skill requirements of the participant's department/organization. Participant will take away a detailed understanding of the step-by-step methodology for preparing a corporate/departmental strategic external training risk management plan. The Program Includes- Understanding external training risk management; External training risk management vocabulary; Understanding the external training business environment and context; Comprehensive identification of known, emerging and hidden external training risks; Determining external training risk appetite; Analyzing the external training risks; Evaluating the external training risk appetite; Analyzing the external training risks; Evaluating the external training risk control plan; Controlling the external training risks after treatment plan; Preparing an external training risk status; Coordinating with & consulting stakeholders; Getting management commitment for external training risk management; Setting up and using an external training risk management; Setting up a good management system framework of external training risk management; Setting up a external training risk management training risk management system framework of external training risk management training risk management assignment/workshop
XRM976-5 (pdf) Employee Attrition Risk Management	This program provides the participant a range of practical skills to analyze and understand attrition risk management needs. It also helps devise strategies for the fulfillment of knowledge and skill requirements of the participant's department/organization. Participant will take away a detailed understanding of the step-by-step methodology for preparing a corporate/departmental strategic attrition risk management plan. The Program Includes- Understanding attrition risk management; Attrition risk management vocabulary; Understanding the attrition business environment and context; Comprehensive identification of known, emerging and hidden attrition risks; Determining attrition risk appetite; Analyzing the attrition risks; Evaluating the attrition risks; Preparing attrition risk treatment plans; Analyzing the residual risks after treatment plan; Preparing an attrition risk control plan; Controlling the attrition risk status; Coordinating with & consulting stakeholders; Getting management commitment for attrition risk management; Setting up and using a attrition risk management; Setting up an attrition risk management knowledgebase ; Personalized attrition risk management assignment/workshop

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XRM980-5 (pdf) Employee Relations- Risk	This program provides the participant a range of practical skills to analyze and understand employee relations risk management needs. It also helps devise strategies for the fulfillment of knowledge and skill requirements of the participant's department/organization.
Management	Participant will take away a detailed understanding of the step-by-step methodology for preparing a corporate/departmental strategic employee relations risk management plan.
	The Program Includes- Understanding employee relations risk management; Employee relations risk management vocabulary; Understanding the employee relations business environment and context; Comprehensive identification of known, emerging and hidden employee relations risks; Determining employee relations risk appetite; Analyzing the employee relations risks; Evaluating the employee relations risks; Preparing employee relations risk treatment plans; Analyzing the residual risks after treatment plan; Preparing an employee relations risk status; Coordinating with & consulting stakeholders; Getting management commitment for employee relations risk management; Setting up and using an employee relations risk management team; Setting up a good management system framework of employee relations risk management; Setting up an employee relations risk management knowledgebase ; Personalized employee relations risk management assignment/workshop

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