

Business Office Skills

Front Office Management, Help Desk Management, eServices and Customer Satisfaction Management
4 Weeks Training Programs List

BPO8204	Business & IT Process Outsourcing - Management Skills	Print
CCM4004	Call Center Management - Own or Outsourced	Print
CSP9044	Step-by-Step Understanding & Implementation of Customer Satisfaction Initiatives	Print
EHD6024	Helpdesk Planning, Management & Improving Customer Services	Print
ESD5904	Executive Secretary Development Training	Print
HDT5834	Help Desk Technologies and Processes	Print
ITP5224	Office Productivity Improvement Technologies & Implementation Strategies	Print
ITS4704	IT Service Outsourcing Best Practices	Print
JTW9014	Effective Technical Writing & Presentation Skills	Print
JTW9024	Advanced Effective Technical Writing & Presentation Skills	Print
MGB7704	Good & Best Practices that Help Reduce Costs and Increase Internal & External Customer Satisfaction	Print
MS A8704	Systematic Approach to Do it Right First Time - Improving Customer Satisfaction & Reducing Costs	Print
PEM6804	Public Event Management	Print
PRT6454	Public Relations IT Tools and Methods	Print
QCF6024	Setting Up a Customer Focused Management System	Print
QCM6824	Effectively Managing Contracted-Out Manpower and Services	Print
QKM8144	Knowledge Management System for Your Customer Service Excellence	Print
QKM8344	Knowledge Management System for Your Public Relations Department	Print
RMT4234	Reputation Management - Team, Department or Organizational	Print
XRM9654	Customer Satisfaction- Risk Management	Print

Euro Training Limited, 3422 Old Capitol Trail #1116, Wilmington, DE 19808, USA

WhatsApp +15512411304 Tel: 415 251 1367 Fax/VoiceMail: US +1 650 6492689 www.EuroTraining.com

Worldwide Training Since 1983 Regn@EuroTraining.com EuroTraining@gmail.com EuroPrograms@Yahoo.com