Management & Leadership Center

Good & Best Practices for Business Leadership & Success

Code	Program Title
MMI403-1	101 Management Improvement Ideas you Can Also Use
APM962-1	21st Century Corporate Performance Measurement Methodology Workshop
MAA408-1	A-Z of Business Strategy Development - Processes, Methods, Analysis, Implementing Initiatives and Improvement
MAA402-1	A-Z of Managing Services - Processes, Analysis, Operational Audit, Improvement Planning and Management
MDL383-1	Becoming a 360 Degree Leader
MAA365-1	Best Practices in Managing and Leading Innovation
MSP550-1	Best Practices in Strategic Planning and Management
CPD801-1	Better & More Effective Corruption Prevention & Detection using Data Analytics
SMI801-1	Better & More Effective Innovation Management Decisions using Data Analytics
MBR461	Breakthrough Innovation Strategies, Processes & Skills
BCD572-1	Business Continuity after Disaster Management
BCM572-1	Business Crisis Management
BMI205-1	Business Management Performance Improvement Skills
BPR701-1	Business Process Reengineering
QCM046-1	Configuration Management of Your High Tech Systems
CPD654-1	Corruption Prevention and Detection
CSC770-1	Creating the Startup Culture that Works

WCU413-1	Creating Work Culture Suitable for your Business Strategies
CCL540-1	Cross Cultural Leadership Strategy and Implementation
CFM405-1	Customer Focus for Front-Line Managers/Supervisors
CSM420-1	Customer Service Management
BSC333-1	Developing Balanced Scorecards and KPIs from Organizational Strategy
DDS332-1	Developing Departmental 5 Year Strategic Plan from Organizational Strategy
MDP461	Developing Departmental Problem Solving Systems Strategies, Processes & Skills
MAA105-1	Developing Emotional Intelligence for Leadership Excellence
MSS481-1	Developing Essential Supervisory Skills
HPM640-1	Developing Management and Leadership Skills
HPM652-1	Developing Managerial Skills for Leaders
RMB670-1	Effective Business Risk Management
PCM730-1	Efficient Change Management
ENT290-1	Engineering for Non-Technical Supervisors and Managers
HPM557-1	Essential Latest IT and Knowledge Management Skills for High Performing Managers
MEP462	Exceptional Performance through Win-Win Strategies, Processes & Skills
FMC853-1	Facilities Management of Large Commercial and Office Buildings
XRM101-1	Fundamentals of Risk Management
GBS666-1	Globalizing your Business or Service
DTC750-1	Identifying Disruptive Technologies and Organizations Developing Them
EQA244-1	Improving Effectiveness of Engineering and Maintenance Departments
MAA412-1	Internal and External Customer Satisfaction Improvement Action Planning
HPM555-1	Leadership Skills for High Performing Managers

HPM650-1	Leadership, Vision and Strategic Implementation
MLM750-1	Leading and Managing through Strategic Planning and Innovation
MSC830-1	Managing and Leading Strategic Communication
CSR644-1	Managing Corporate Social Responsibility Projects
MRE610-1	Managing Rapidly Expanding Organizations
MDS580-1	Market Driving Strategies
MMB740-1	Modern Museum Management Best Practices
MAA290-1	Multi-Discipline Engineering Knowledge for Managers and Supervisors
MOC464	Organizational Communications Strategies, Processes & Skills
XRM990-1	Organizational Risk Management Strategies and Methodologies
MOT462	Organizational Transformation Strategies, Processes & Skills
BEN441-1	Practical Step by Step Implementing Benchmarking
RPC400-1	Resource Planning for Your Business Unit or Project
SMI788-1	Strategic Management of Innovation
SMT888-1	Strategic Management of Technology
MTL463	Team Leadership Strategies, Processes & Skills