Information Technology Knowledge Center

IT Tools for Business and Industry, IT Strategic Management, eEnabled Business Processes, IT Good Practices, IT Best Practices, IT Security, IT Privacy

2 Weeks Training Workshops

Program Name (Click to Access Website Brochure with Current Dates)	Obtain a Printable (pdf) Version from Website
Implementing Good Management Practices in Your IT Unit	BIC701-2
Preparing Your Organizational 5 Year Information Technology Plan	BIS650-2
Implementing Your 5 Year Information Technology Plan	BIS690-2
Customer Focused IT Department Management	BIT501-2
Practical Step-by-Step Methodology for Effective Software Testing	BST660-2
Planning and Drafting IT Service Contracts	CIT810-2
Administering and Managing IT Service Contracts	CIT812-2
IT Infrastructure Management	INM660-2
IT Infrastructure Management Contracts	INM670-2
IT Project Planning and Management	IPM540-2
Designing, Implementing and Managing An Information Technology Department Balanced Scorecard	ISC701-2
Standardizing IT Implementation in Enterprise	ITI910-2
Implementing IT Security and Fraud Prevention in Your Organization	MAA404-2
Information Technology For Power Plant Professionals	POW373-2
IT Services-Knowledge Management System	QKM820-2
Risk Management on IT Projects	RMI681-2
Mission Critical Software Systems Design & Implementation	SMC702-2
Mission Critical Systems Design and Implementation	XMC700-2