

Healthcare Management Knowledge Centre

Healthcare Technology, Processes, Customer Services, Skills, Management System; Related IT Technologies and Methods

5 Days (1 Week) Training Programs List

Program Code	Program Name (Click to Access Website Brochure with Current Dates)	Program Content Summary
FMH8585	Facilities Management of Hospitals	Increasingly Hospitals are Becoming Large and Complex, making the Job of Providing Efficient Services very demanding. With Customer Expectations Increasing? There is a need to provide Seamless, Friendly, Secure and Environmentally Sustainable services. , All this is required to Improve Business Operations and Help Achieve the Organization's Strategic Objectives. This program is designed to provide the skills and understanding professional Hospital Facility Managers will need in order to help meet the above needs., Understanding Organizational Strategic Objectives and How they Can be Impacted by the Way Hospital Facilities are Managed, Modern Hospital Building Systems and New Technologies that Need Managing, Laws & Regulations Applicable to Hospital Facility Management, Hospital Facility Management Methods and Technologies, Planning for Hospital Facility Management, Organizing for Hospital Facility Management, Understanding the Hospital Customers and their Needs and Expectations, Managing Risks in Hospital Facilities, Setting Up a Quality Assured Facilities Management System for Your Hospital , Controlling Hospital Facility Management Operations, Improving Hospital Facilities Management, Motivation and Empowering the Hospital Facility Management Staff, Hospital Business Continuity & Disaster Management, Outsourcing Hospital Facility Management Processes, Managing Outsourced Service Providers in Hospitals, Specific Strategic for Long Term Hospital Business Success, Program Recommendations
HMB4805	Hospitality Management Best Practices	Under Revision. Please see www.eurotraining.com/plist/psumm/healthcare-training-summ-1w.pdf or email: regn@eurotraining.com
HMB5805	Hospital Management Best Practices	Under Revision. Please see www.eurotraining.com/plist/psumm/healthcare-training-summ-1w.pdf or email: regn@eurotraining.com
PE3035	English for Healthcare Professionals	Enabling you to understand the professional message accurately Helping you express your healthcare related ideas clearly and professionally, Providing you professional confidence Helping faster learning through multiple tools and memory aids, Understanding your work processes (what healthcare professionals are expected to do), Healthcare terms, Knowing the healthcare vocabulary, Healthcare business situations, Practicing business situations, Professional phrases to communicate your message, Practicing clear handwriting methods, Healthcare business situations, Writing short informative phrases,

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		Writing emails and memos, Writing professional letters, Writing and editing healthcare reports, Program Recommendations
QKM8135	Healthcare Knowledge Management System	Simplest definition of knowledge is - reusable work products. Knowledge includes the experience of leading organizations worldwide, your organization, the contracts and legal department and the employees., Knowledge management is a systematic approach to identifying, collecting, communicating, using and updating the reusable work products that apply to your healthcare business units. To ease implementation this program shows you the step-by-step methodology to collect your organizations knowledge and make it available for decision making., Understanding what healthcare knowledge is, What difference knowledge will make to your healthcare business units performance, Identifying healthcare knowledge for your organization, Collecting healthcare knowledge, Communicating healthcare knowledge throughout your organization., Making knowledge available in an easily reusable form, Monitoring the healthcare knowledgebase, Continuous system for updating your healthcare knowledgebase, Knowledge management team system, Using IT technology for knowledge management system, Legal and Contractual issues in knowledge management system, Intellectual property issues in knowledge management system, Security and confidentiality aspects of a knowledge management system, Human and motivational aspects of knowledge management success, Workshop: Prepare Implantation Plan for Your Healthcare Knowledge Management System, Program Recommendations
XRM9645	Healthcare- Risk Management	This program provides the participant a range of practical skills to analyze and understand healthcare risk management needs. It also helps devise strategies for the fulfillment of knowledge and skill requirements of the participants department/organization., Participant will take away a detailed understanding of the step-by-step methodology for preparing a corporate/departmental strategic healthcare risk management plan., Understanding healthcare risk management, Healthcare risk management vocabulary, Understanding the healthcare business environment and context, Comprehensive identification of known, emerging and hidden healthcare risks, Determining healthcare risk appetite, Analyzing the healthcare risks, Evaluating the healthcare risks, Preparing healthcare risk treatment recommendations, Approved healthcare risk treatment plans, Analyzing the residual risks after treatment plan, Preparing a healthcare risk control plan, Controlling the healthcare risks, Management reporting of healthcare risk status,

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		Coordinating with & consulting stakeholders, Getting management commitment for healthcare risk management, Setting up and using a healthcare risk management team, Setting up a good management system framework of healthcare risk management, Setting up a healthcare risk management knowledgebase , Personalized healthcare risk management assignment/workshop, Program Recommendation.
GMB4455	Global Medical and Health-Care Outsourcing Business	Under Revision. Please see www.eurotraining.com/plist/psumm/healthcare-training-summ-1w.pdf or email: regn@eurotraining.com
HTE6005	Hospital Technologies and Equipment Management	Under Revision. Please see www.eurotraining.com/plist/psumm/healthcare-training-summ-1w.pdf or email: regn@eurotraining.com
MTB4655	Medical Tourism Business Management	Under Revision. Please see www.eurotraining.com/plist/psumm/healthcare-training-summ-1w.pdf or email: regn@eurotraining.com

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