Customer Focused Management Center

Understanding Customer Processes. Customer Needs, Customer Real Needs, Customer Expectations and Ways to Delight the Customers, Management for Performance Excellence

PRINT/ DOWNLOAD SUMMARYPRINT Program List

List of 5 Day Training Program + 1 Day Workshop

Customer Focused IT Department Management	BIT501-6
Implementing Good Management Practices in your Executive Office	BEO701-6
Implementing Good Management Practices in your Help Desk Unit	BHD701-6